CUSTOMIZABLE ALERTING PLATFORM (CAP)

For Straits of Malacca user

Executive Summary



Legit communication and accurate report is very important; delivering the right message, to the right people, at the right time and right place is the ultimate goal.



Customizable Alerting Platform (CAP) is an application to address these needs, enhancing the solutions by digitalizing the system and thus creating a safe maritime community.



CAP have three basic features i.e. reporting platform, information platform and communication platform.



CAP is available in mobile and desktop application and it can be customized based on client preference and also can be integrated with other applications.

Economic Importance at Straits of Malacca



The Strait is the main shipping channel between the Indian Ocean and the Pacific Ocean, linking major Asian economies such as India, Thailand, Indonesia, Malaysia, Philippines, Singapore, China, Japan, Taiwan, and South Korea.



Over 94,000 vessels pass through the strait each year and making it the busiest strait in the world, carrying about 25% of the world's traded goods, including oil, Chinese manufactured products, coal, palm oil and Indonesian coffee.



About a quarter of all oil carried by sea passes through the Strait, mainly from Persian Gulf suppliers to Asian markets. Millions of barrels were transported through the Strait daily, and the number increasing year-on-year.



Due to an economic and strategic perspective, the Strait of Malacca is one of the most important shipping lanes in the world. Thus, maintaining the *Safety and Security* across the Strait is paramount.

High Traffic, High Risk in the Strait of Malacca

The chokepoint, near where Sunday's collision between the USS *John S. McCain* and an oil tanker occurred, is one of the world's busiest shipping routes.

KRISHNADEV CALAMUR AUG 21, 2017





MORE STORIES

Source: The Atlantic, 2017

China raises security warning on ships plying Malacca Strait

BUSINESS

Thursday, 04 Jul 2019 4:39 AM MYT



China, biggest importer of crude and natural gas, raises security warning to level three for its ships plying Straits of Malacca.

Source: The Star Online, 2019

Media Statement

(Update) US destroyer collision in Malacca Straits: 10 sailors missing, 5 injured



By AFP - August 21, 2017 @ 9:55an

SINGAPORE: Ten US sailors were missing and five injured Monday after their destroyer collided with a tanker east of Singapore, in the second accident involving an American warship in two months.

The guided-missile destroyer USS John S. McCain collided with the merchant vessel Alnic MC near the Straits of Malacca in the early hours, the US Navy said.

"Initial reports indicate John S. McCain sustained damage to her port side aft," it said in a statement as the ship headed to port in Singapore.

RECOMMENDED

Carcass of Borneo pygmy elephan

Moderate air quality in Johan Setia

MARC: Property overhang could erode banking asset quality

The Strait of Malacca, near where 10 U.S. sailors are missing after their vessel, the USS John S. McCain, <u>collided</u> Sunday with an oil tanker, has <u>historically</u> been one of the world's busiest shipping routes and chokepoints—and growing traffic in the waterway has <u>resulted</u> in recent warnings of the increased risk of accidents.

The strait connects the Pacific and Indian Oceans. Many of the world's largest economies, which are now concentrated in the Asia-Pacific region, use the channel for trade with the energy-rich Middle East and resource-rich Africa. The strait is one of the world's busiest: Nearly 100,000 vessels pass through it each year, accounting for about one-quarter of the world's traded goods.

Source: New Straits Time, 2017

Introduction of Customizable Alerting Platform (CAP)



Components:

- 1. Mobile App for users (front-end)
- 2. Desktop Version for users (front-end)
- 3. Dashboard monitoring for admin (back-end)







Source of Information



Communication Platform





CAP Main Features



Emergency signal and location for immediate assistance



Info Blast
Announcement and information content





Report

Lodge any reports

for enforcer actions.

Real-time location Tracking (Upon user permission)



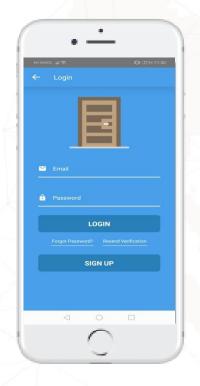




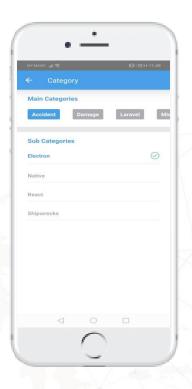
Chat Messenger

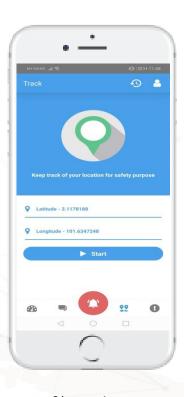
Two way communications between user and admin

CAP Mobile App











Login

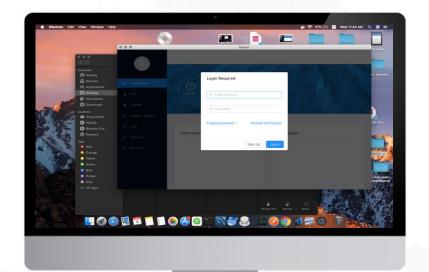
SOS

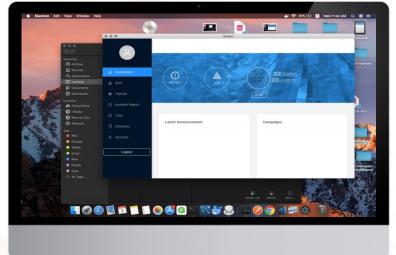
Report

ShareLoc

Chat

CAP Desktop App





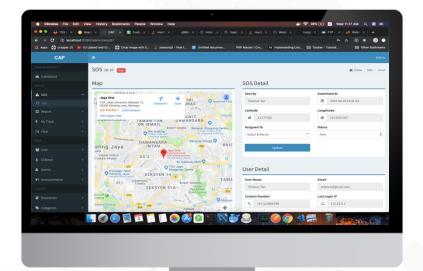


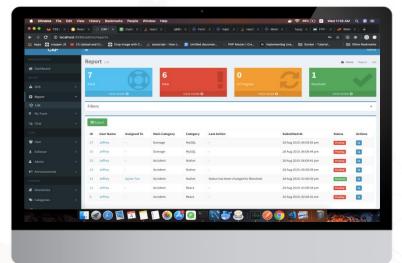
Login

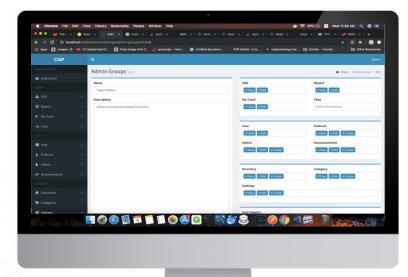
Home screen

Chat Messenger

CAP Admin Dashboard

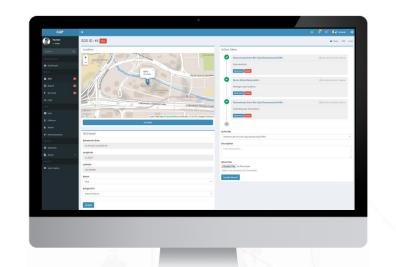






SOS Report Admin

CAP Admin Dashboard Element





Managing Users



Content Authoring



Data Input



Push Messaging



Easy Integrated



Digital Asset Management

CAP-Go-Vertical Plan (Maritime Segment) Click SOS button to Eyes and ears to the Straits of triggered enforcer enforcer. Malacca user in any case of (Eg:Reporting any unusual emergency at strait activities at sea) Reporting **Platform** Identify and locate Issue ticket on the reported Marine where the cases case & proceed with Department report, and provide immediate action (follow Enforcer assistance to strait their SOP) user Maritime Segment Straits of Live Chat platform Received all the latest between strait user information regarding Malacca user condition at strait & enforcer Source of Information Blasting an importance Marine Providing legitimate information to the announcement/information Department strait happened at strait Enforcer

CAP Objective for Maritime Segment

Initiative to support Strait of Malacca user

Enhance Maritime Domain Awareness (MDA)

Strategic partnership between Strait of Malacca user and marine department enforcer

Cost saving for maritime surveillance

Communication medium for fast and accurate information

Strait of Malacca user as 'eyes and ears' for marine department enforcer

Target Users

CAP Mobile Application





CAP Web Application





CAP Reporting Process - SOS

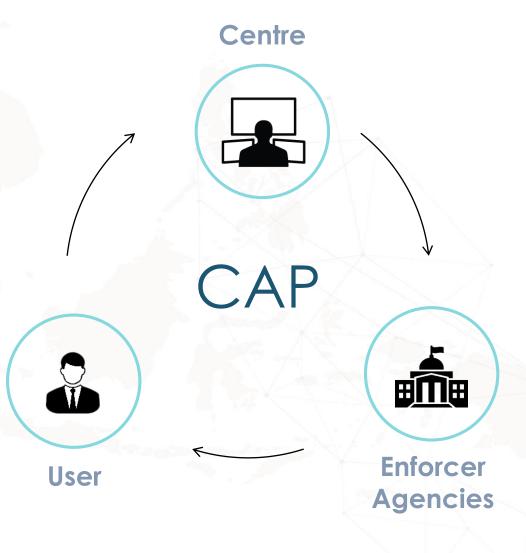
Centre calls for further engagement (verification)

User send SOS via CAP mobile app/desktop app

Situation

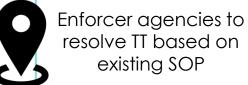
User in emergency situation







Assumption



Desired Result



CAP Reporting Process - Report

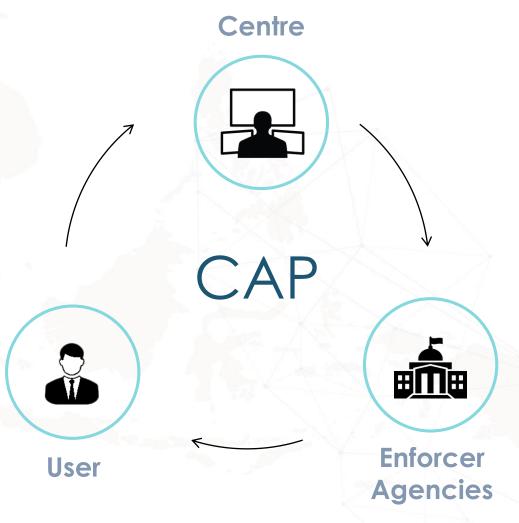
Centre issue a trouble ticket (TT) to admin

User lodge a report via CAP mobile app/desktop app

Situation

User had problem





Assumption



Enforcer agencies to resolve TT based on existing SOP

Desired Result



Save user and TT resolved

STRAIT OF MALACCA USER

- Utilise a dedicated communication and reporting platform
- Increase Strait of Malacca user engagement and its inclusiveness
- Direct access to the marine department enforcer
- Creating awareness and safe Strait of Malacca user wherever they maybe

CAP Value Proposition

to

MARINE DEPARTMENT



- Establish a safe, secure and systematic Strait of Malacca sea communication system
- To champion on providing communication and reporting services to all merchant vessels and ships in Strait of Malacca
- To be a leading world-class agency for maritime safety and also on conservation of marine environment
- Assisting on marine conservation towards quality development of international maritime policy

